



ACTIVE Content Manager

Hardware and Software Requirements

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ACTIVE Network, LLC
2925 Virtual Way, Suite 310 | Vancouver BC V5M 4X5
707 North Harwood Street, Suite 2500 | Dallas TX 75201

Toll-free support: 1.800.663.4991
Email support: ACMSupport@ACTIVENetwork.com
Web site: <http://CustomerPortal.ACTIVENetwork.com>

ACTIVE Network™

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ACTIVE Network, LLC
717 North Harwood Street
Suite 2500
Dallas TX 75201
1.888.543.7223

About ACTIVE Network, LLC

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

For more information about ACTIVE Network™ products and services, please visit ACTIVEnetwork.com.

Table of Contents

Hardware and Software Requirements..... 1

Web Application Server..... 2

Database Server..... 3

Admin Browser 4

Visitor Browser 5

ACTIVE Network, LLC’s Virtualization Policy 6

Hardware and Software Requirements

The Hardware & Software Requirements that follow apply to ACTIVE Content Manager. Where relevant, each table contains the recommended specifications.

For further assistance evaluating hardware suitability, please contact your account representative or your consultant. Current users of this software may also check the ACTIVE Customer Portal at <http://CustomerPortal.ACTIVENetwork.com> for other updates and documentation.

Web Application Server

The following are general guidelines only. Recommendations of hardware requirements on the web server listed here should not supersede minimum requirements specified by the Operating System being used.

	Recommended Performance
Processor	Quad Core, 2.0 GHz or better
Memory	6 GB
Free Disk Space	5GB minimum (the more the better for long term)
Operating System*	<ul style="list-style-type: none">• Windows 2008 Server (32 and 64 bit versions)†• Windows 2008 Server R2 (64 bit version)†• Windows 2012 Server• Windows 2012 Server R2 <p>* Recommend the most recent service pack as well as security updates.</p> <p>† Standard, Enterprise, or Datacenter editions.</p>
.NET Framework	Microsoft .NET Version 4.6.1 or higher
Web server application	Microsoft Internet Information Services (IIS)
Search	<ul style="list-style-type: none">• Adobe iFilter• Windows Search 4.0
Email	Require a properly configured SMTP email server. Your own SMTP mail server is not required but the application must be able to connect to a mail server in order to forward system emails.

Database Server

The following are general guidelines only. Recommendations of hardware requirements on the database server listed here should not supersede minimum requirements specified by the Operating System or the Database platform being used.

	Recommended Performance
Processor	Quad Core, 2.0 GHz or better
Memory	6 GB
Free Disk Space	5GB minimum (the more the better for long term)
RDBMS	<ul style="list-style-type: none">• SQL Server 2008• SQL Server 2008 R2• SQL Server 2012• SQL Server 2014

Admin Browser

The following requirements are for users who will be creating or managing content on the site or who are administering the application.

	Specifications
Web Browser	<ul style="list-style-type: none">• Internet Explorer• Mozilla Firefox latest version (PC and Mac)• Google Chrome (PC and Mac)
Browser Scripting Languages	JavaScript must be enabled
Cookie Support	Session cookies required for authenticated users

Visitor Browser

The following requirements are for clients who are viewing a site created with ACM.

	Specifications
Web Browser	<p>All commercially available browsers</p> <p>Note: The compatibility of your website depends on the HTML/CSS/JavaScript code used in the templates.</p> <p>Internet Explorer 6 and 7 are no longer supported in view mode.</p> <p>Compatibility Mode in Internet Explorer is not supported.</p>
Browser Scripting Languages	Javascript must be enabled

ACTIVE Network, LLC's Virtualization Policy

Hardware virtualization software lets organizations run multiple operating system instances at the same time on a single computer. This section describes support provided by ACTIVE Network, LLC for its software running with hardware virtualization software.

Except as described in this section, ACTIVE Network, LLC does not test or support its software running with hardware virtualization software.

ACTIVE Network, LLC will use commercially reasonable efforts to investigate potential issues with ACTIVE Network, LLC's software running with hardware virtualization software. As part of that investigation, ACTIVE Network, LLC may require the issue to be reproduced independently from the hardware virtualization software. Where issues are confirmed to be unrelated to the hardware virtualization software, ACTIVE Network, LLC will support its software in a manner that is consistent with support provided when that software is not running with hardware virtualization software.

ACTIVE Network, LLC makes no warranty, implied or otherwise, about the performance or reliability of third party products running with hardware virtualization software. Third parties are responsible for the testing of their software running within virtualized hardware environments.